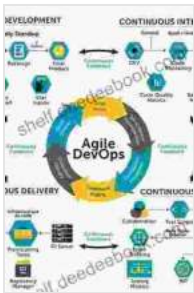


Agile IT Service Management for Rapid Change in the World of DevOps, Lean IT, and Beyond

In the fast-paced and ever-changing world of technology, organizations need to be able to adapt quickly to new demands and challenges. This is especially true for IT departments, which are responsible for providing the infrastructure and services that power the business.



High Velocity Itsm: Agile It Service Management for Rapid Change in a World of Devops, Lean It and Cloud Computing by Randy A. Steinberg

★★★★☆ 4.1 out of 5

Language : English
File size : 13482 KB
Text-to-Speech : Enabled
Screen Reader : Supported
Enhanced typesetting : Enabled
Print length : 349 pages



Agile IT Service Management (ITSM) is a set of practices that can help organizations become more agile and responsive. Agile ITSM is based on the principles of the Agile Manifesto, which emphasizes collaboration, flexibility, and continuous improvement.

By adopting Agile ITSM, organizations can improve their ability to:

* Respond to change quickly and effectively * Deliver value to customers faster * Reduce costs and improve efficiency

Agile ITSM and DevOps

DevOps is a software development methodology that emphasizes collaboration between development and operations teams. DevOps teams use Agile practices to deliver software faster and with fewer defects.

Agile ITSM and DevOps are complementary methodologies that can help organizations improve their software development and delivery processes. Agile ITSM provides the structure and processes that DevOps teams need to be successful. DevOps teams can use Agile ITSM to:

* Track and manage software development projects * Automate and streamline their workflows * Collaborate with other teams across the organization

Agile ITSM and Lean IT

Lean IT is a management philosophy that emphasizes waste reduction and continuous improvement. Lean IT organizations use Agile practices to streamline their processes and improve their efficiency.

Agile ITSM and Lean IT are both based on the principles of continuous improvement. Agile ITSM organizations can use Lean IT techniques to:

* Identify and eliminate waste in their processes * Improve their flow of work * Reduce their lead times

Agile ITSM and the Future of IT

Agile ITSM is an essential practice for organizations that want to be successful in the future. The world of IT is changing rapidly, and Agile ITSM can help organizations adapt to change and thrive.

Agile ITSM will continue to evolve in the future. As new technologies emerge, Agile ITSM will need to adapt to meet the changing needs of organizations. However, the core principles of Agile ITSM will remain the same: collaboration, flexibility, and continuous improvement.

Agile ITSM is a powerful tool that can help organizations become more agile and responsive. By adopting Agile ITSM, organizations can improve their ability to respond to change quickly and effectively, deliver value to customers faster, and reduce costs and improve efficiency.

If you are looking to improve your IT service management practices, Agile ITSM is a great place to start.

Additional Resources

* [Agile IT Service Management Manifesto](<https://agileitsmmanifesto.org/>)

* [DevOps Institute](<https://devopsinstitute.com/>) * [Lean IT]
(<https://www.leanit.com/>)



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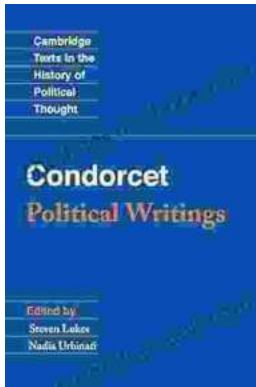
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